

Question 1: What does RSA stand for in the context of alcohol service?

- a) Responsible Sales of Alcohol
- b) Regulated Service of Alcohol
- c) Responsible Service of Alcohol
- d) Relaxed Service of Alcohol

Question 2: When checking the identification of a customer for age verification, what is the legal age for purchasing alcohol in most Australian states and territories?

- a) 18 years old
- b) 16 years old
- c) 21 years old
- d) 20 years old

Question 3: In a licensed venue, if a customer appears to be intoxicated, what is the recommended course of action?

- a) Refuse service of alcohol
- b) Offer them another drink
- c) Ignore their behavior
- d) Serve them water and food

Question 4: What is the term for a standard unit of alcohol in Australia?

- a) Standard Beverage
- b) Liquor Measure
- c) Responsible Drink
- d) Standard Drink

Question 5: Which of the following is NOT a key responsibility of someone serving alcohol responsibly?

- a) Identifying underage patrons
- b) Promoting excessive drinking
- c) Monitoring alcohol consumption
- d) Refusing service when necessary

Question 6: True or False: RSA certificates are typically valid for an indefinite period in most Australian states.

Question 7: What should you do if you suspect a customer is attempting to buy alcohol for someone who is underage?

- a) Sell the alcohol discreetly to avoid confrontation
- b) Ask for proof of the underage person's age as well
- c) Politely refuse the sale and explain the law
- d) Ignore the situation and complete the sale

Question 8: Which Australian state or territory requires mandatory Responsible Service of Alcohol training for all staff involved in the sale or service of alcohol?

- a) New South Wales
- b) South Australia
- c) Queensland
- d) Western Australia

Question 9: What is the purpose of responsible service of alcohol signage in a licensed venue?

- a) To promote happy hour specials
- b) To advertise drink discounts
- c) To inform customers of the venue's opening hours
- d) To remind customers of responsible drinking and available support

Question 10: In the context of RSA, what does "Duty of Care" refer to?

- a) The responsibility of the patron to consume alcohol responsibly
- b) The legal obligation of the venue and its staff to ensure the safety and well-being of patrons
- c) The responsibility of law enforcement to monitor alcohol service
- d) The responsibility of the government to regulate alcohol prices

Answers:

c) Responsible Service of Alcohol

a) 18 years old

a) Refuse service of alcohol

d) Standard Drink

b) Promoting excessive drinking

False (RSA certificates typically have an expiration date)

c) Politely refuse the sale and explain the law

a) New South Wales

d) To remind customers of responsible drinking and available support

b) The legal obligation of the venue and its staff to ensure the safety and well-being of patrons